



Integrated Quality Performance Report

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Executive Summary

Population

North Yorkshire CCG has a lower proportion of patients under the age of 20 than the national average, but a higher proportion of over 65s.

Only 8 out of 51 GP Practices have a deprivation score higher than the national average (higher = more deprived). 19% of the CCG population are registered at these 8 practices.

Disease Prevalence

QOF 2019/20 figures show that the most prevalent conditions in the CCG are Hypertension (16.8%), Depression (11.3%), Obesity (11.2%), Asthma (7.4%) and Diabetes (6.8%).

Practice Ratings

98% of GP practices in North Yorkshire have a CQC rating of Outstanding or Good. The national figure is 95%.

86% of GP practices in North Yorkshire have a GP Indicators rating of Higher Achieving or Achieving. The national figure is 59%.

The GP Indicators set represents a consolidated view of indicators developed by NHS England Primary Medical Services Assurance and Quality Improvement Team. The indicator set uses a methodology to score where practices have outlier data and therefore derives a category rating. The data should not be used in isolation but be part of a conversation between commissioners and providers.

Patient Experience

Latest Friends & Family figures (February 2020) show that 93% of patients would recommend their GP service to a friend or member of their family. This is compared to a national figure of 90%.

The GP Survey (July 2020) shows favourable responses for North Yorkshire CCG compared with national figures. 89% of patients reported that their experience at their GP Practice was either Very Good or Fairly Good. This is compared with 82% nationally.

Health Checks

The latest figures for the CCG at Q4 show that 19.0% of people with severe mental illness (SMI) received the complete list of physical health checks in the preceding 12 months. This is the lowest quarterly performance for the CCG in the last 2 years and is lower than the national figure of 23.4% and below the locally agreed target of 32.9%.

At Q4 in 2020/21 the provisional cumulative position is 71.1% of people aged 14 or over on the learning disabilities register have received a learning disability health check. This has exceeded the locally agreed target of 61.9%.

Executive Summary

Immunisation and Screening

The latest quarterly childhood immunisation uptake figures for the CCG are all higher than national levels. The lowest rates are seen for the pre-school booster vaccine by 5 years of age where the uptake is 90.6%, compared with a national uptake of 85.6%.

Seasonal flu vaccination figures show an uptake of 84.6% in people aged 65 and over. Uptake is higher in the CCG than nationally.

Latest Cervical Screening coverage figures for people aged 25-49 and 50-64 are 76.0% and 77.8% respectively. The coverage is higher than national figures for both age groups, but particularly higher in the younger age group.

Workforce

North Yorkshire CCG has 70.9 GP WTEs for every 100,000 registered patients compared with a figure of 56.3 nationally. The CCG also has a higher number of Nurse WTEs per 100,000 registered patients with 36.5 compared with 27.1 nationally.

Through the Additional Role Reimbursement Scheme (ARRS) the PCNs have recruited the following WTEs: 10 Medical Clinical Directors, 1 Non-clinical Director, 5 Managers, 26.5 Clinical Pharmacists, 15.7 Social Prescribing Link Workers, 10.3 First Contact Physiotherapists, 7.1 Pharmacy Technicians, 2 Health and Wellbeing Coaches, 1 Physician Associate, 1 Trainee Nurse Associate and 4.6 Care Coordinators.

Primary Care Appointments

The impact of coronavirus has seen GP appointments fall by 4.3% in 2020/21 compared with 2019/20. This is compared to a reduction of 7.6% nationally. Face-To-Face appointments have fallen by 30% and Non Face-To-Face appointments have increased by 155%. National levels have seen more of a reduction in Face-To-Face appointments and more of an increase in Non Face-To-Face.

Digital Interactions

In April 2021 6.0% of patients aged 13 and over in the CCG had registered for the NHS App. The national uptake is 4.5%.

Latest figures show that 37.4% of CCG patients are registered for at least one online service. These services include access to coded information in records, appointment booking and ordering of repeat prescriptions. The CCG figure is higher than the national figure of 33.1%.

Secondary Care Activity

The coronavirus pandemic has had a significant impact on secondary care activity. The first few months of 2020/21 saw a sharp drop in activity in most services but this has gradually been increasing as the year has progressed. The year on year changes between 2019/20 and 2020/21 are:

GP referrals	↓	-25%
Outpatient Appointments		
First	↓	-34%
Follow Ups	↓	-41%
Procedures	↓	-32%
Non Face-to-Face	↑	485%

Inpatient Spells		
Emergency admissions	↓	-20%
Elective admissions	↓	-28%

A&E	↓	-24%
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CCG Population

Current Population (Apr-21)

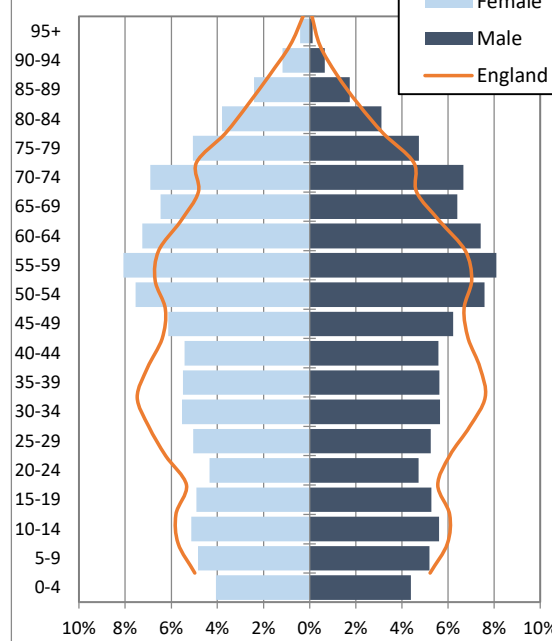
Number of Practices: 51
Registered List Size: 433,215
Weighted Population: 463,524

Deprivation (IMD 2019)

Practices within each national quintile

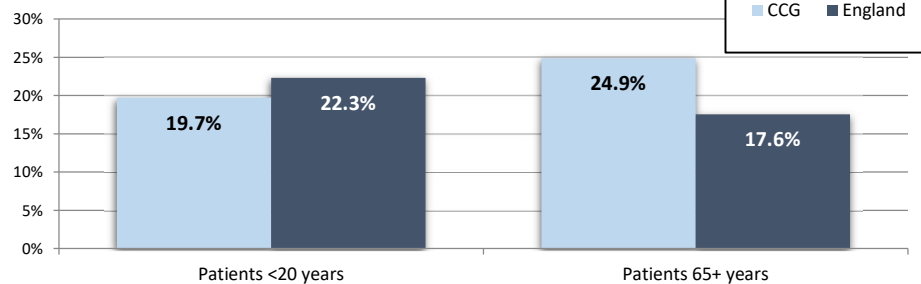
Quintile	No	%
1 (most deprived)	2	4%
2	4	8%
3	7	14%
4	11	22%
5 (least deprived)	27	53%

Population by age group (%)

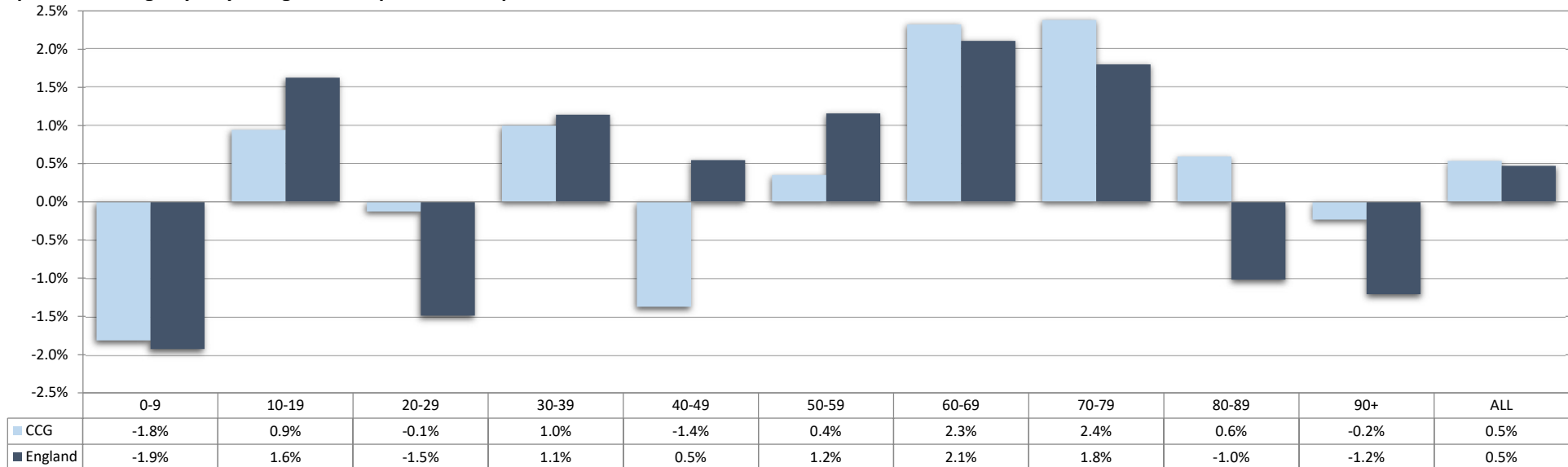


Age	Female	Male	Total
0-4	8,902	9,348	18,250
5-9	10,612	11,091	21,703
10-14	11,274	11,965	23,239
15-19	10,793	11,276	22,069
20-24	9,530	10,098	19,628
25-29	11,086	11,213	22,299
30-34	12,163	12,052	24,215
35-39	12,042	12,009	24,051
40-44	11,902	11,921	23,823
45-49	13,465	13,271	26,736
50-54	16,571	16,160	32,731
55-59	17,740	17,287	35,027
60-64	15,925	15,831	31,756
65-69	14,218	13,662	27,880
70-74	15,176	14,234	29,410
75-79	11,124	10,133	21,257
80-84	8,353	6,619	14,972
85-89	5,306	3,708	9,014
90-94	2,577	1,399	3,976
95+	907	272	1,179
All Ages	219,666	213,549	433,215

% Patients aged <20 and 65+ years

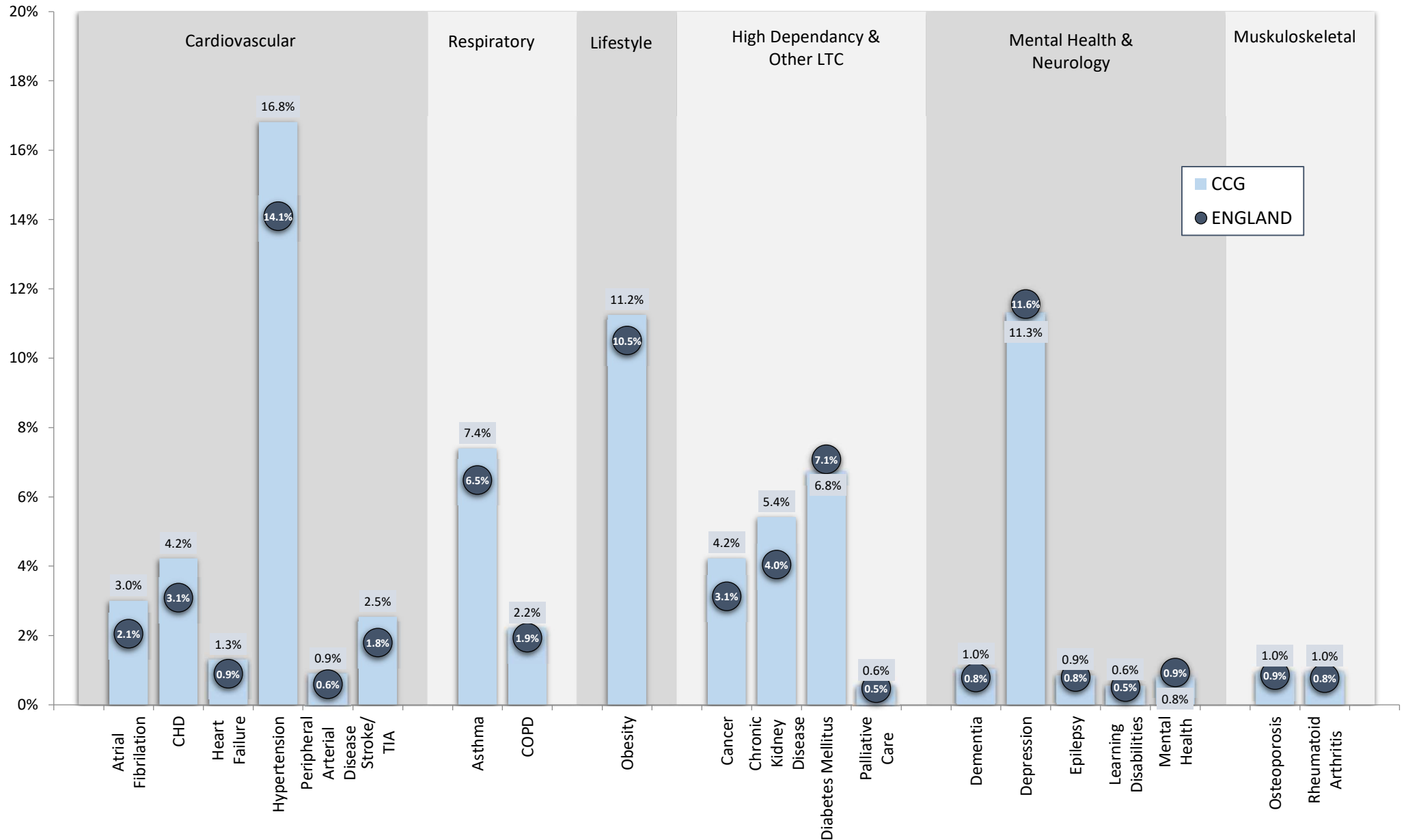


Population Change by 10 year age band: April 2020 to April 2021



Disease Prevalence

Annual QOF recorded prevalence rates by condition, 2019/20



Practice Ratings

CQC Practice Ratings (May-21)

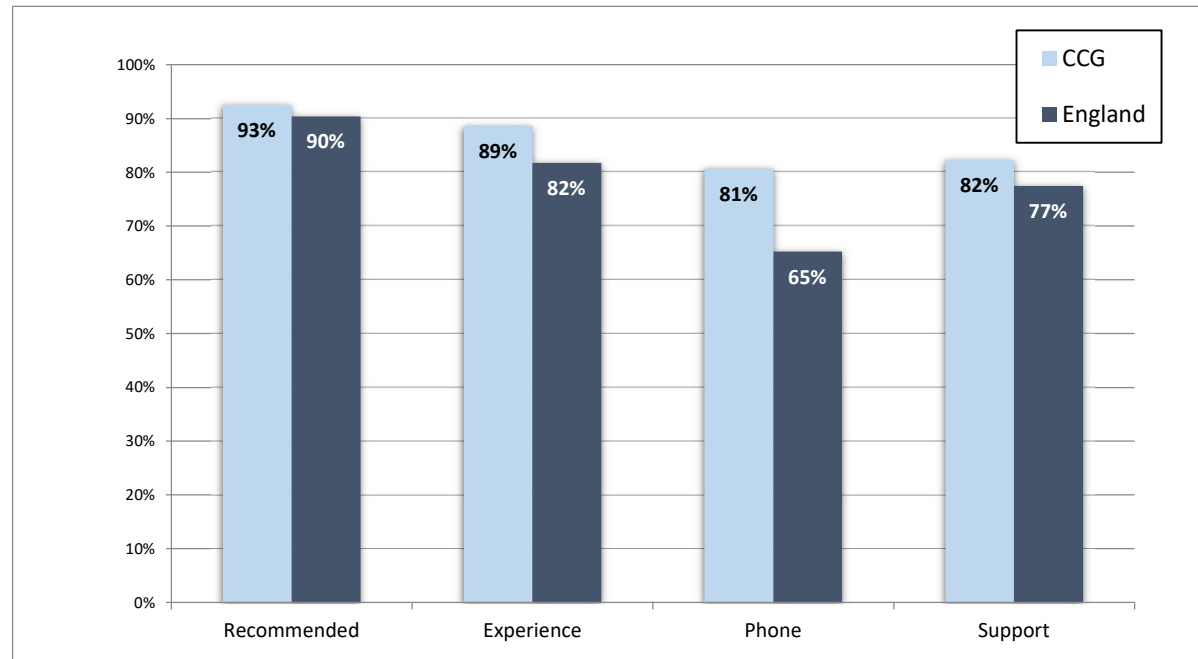
"Overall" Rating	No of practices	% of practices with each rating	
		CCG	England
Outstanding	5	10%	5%
Good	45	88%	90%
Requires improvement	1	2%	5%
Inadequate	0	0%	0%
Not rated	0	0%	0%

GP Indicators Dashboard (May-21)

Rating	No of practices	% of practices with each rating	
		CCG	England
Higher achieving practice	20	39%	9%
Achieving practice	24	47%	50%
Approaching review	6	12%	27%
Review identified	1	2%	14%
Insufficient data	0	0%	0.4%

Patient Experience

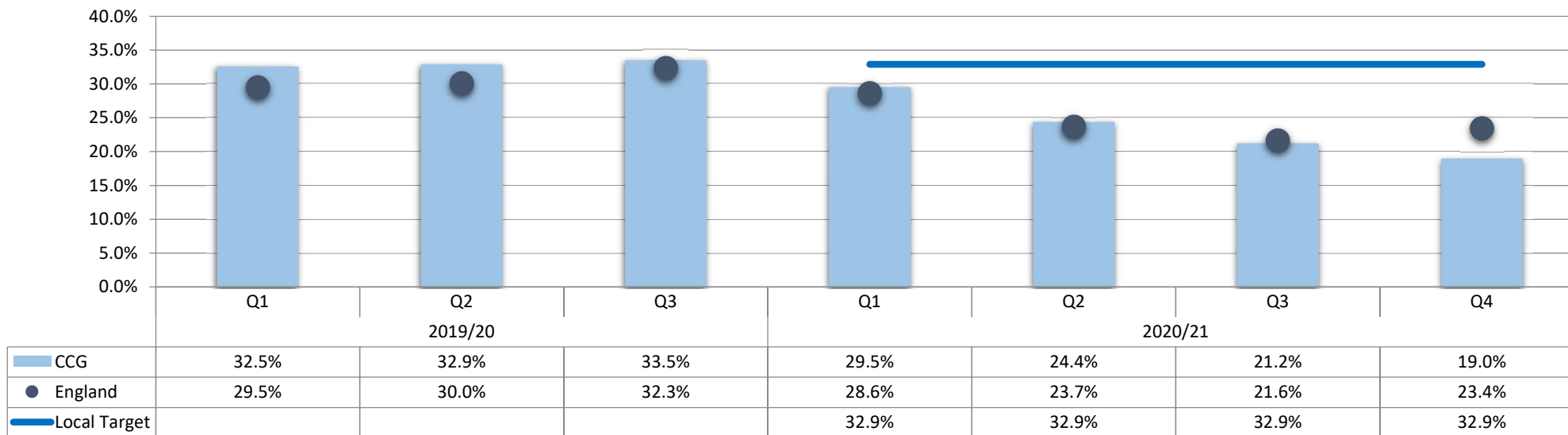
	CCG	England
Friends and Family Test (Feb-20)		
Would recommend the Practice	93%	90%
GP Survey (Jul-20)		
Overall good experience at GP Practice	89%	82%
Overall easy to get through to someone at GP practice on the phone	81%	65%
Enough support to help manage patient conditions	82%	77%



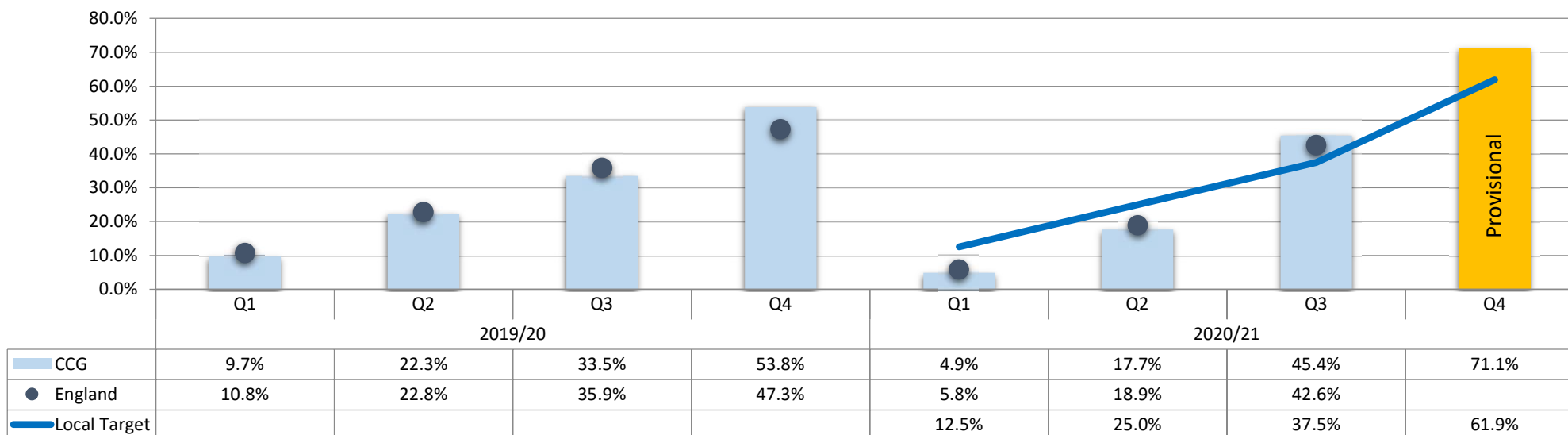
Health Checks

Physical health checks for people with severe mental illness (SMI)

No CCG data available for 2019/20 Q4

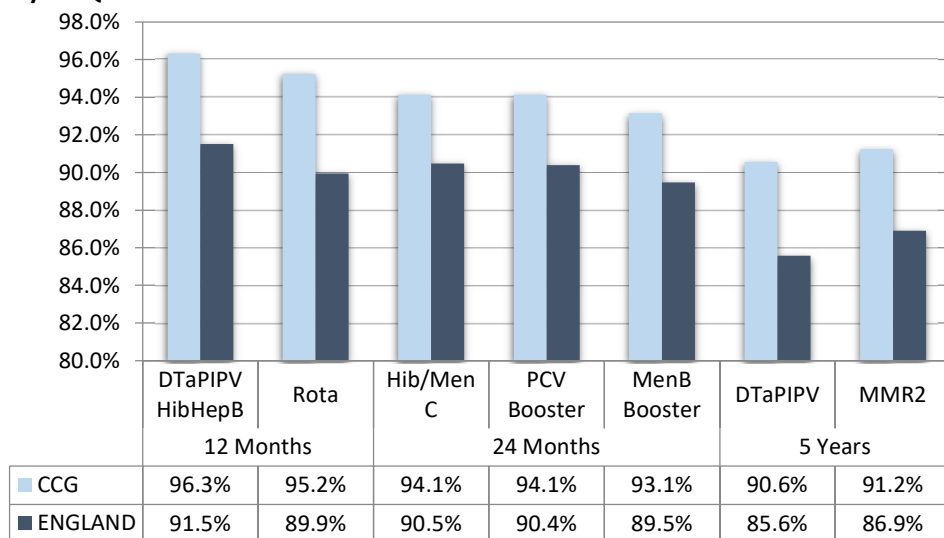


Learning Disability Health Check Scheme (cumulative %)



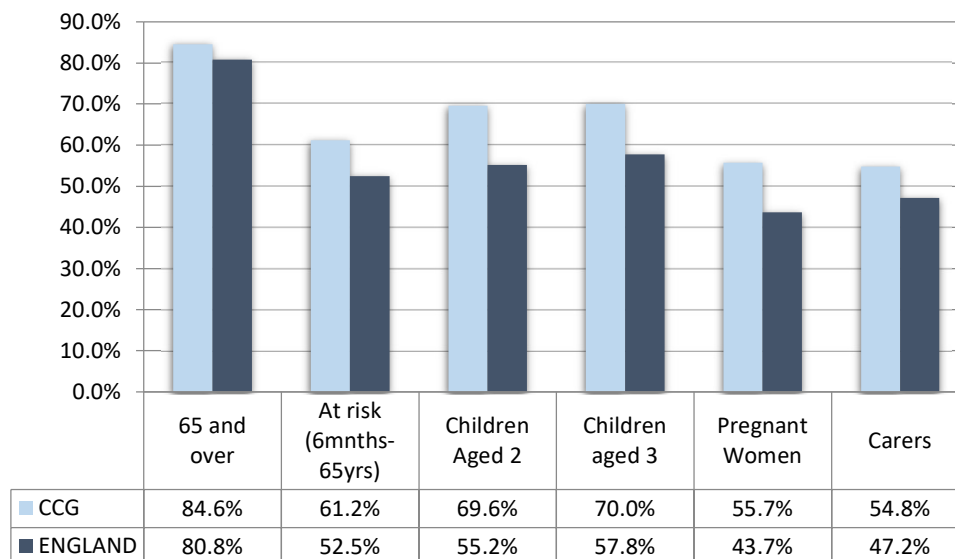
Immunisation & Screening

Uptake of Childhood Immunisations by age 1, 2 & 5 years 2020/21 Q3

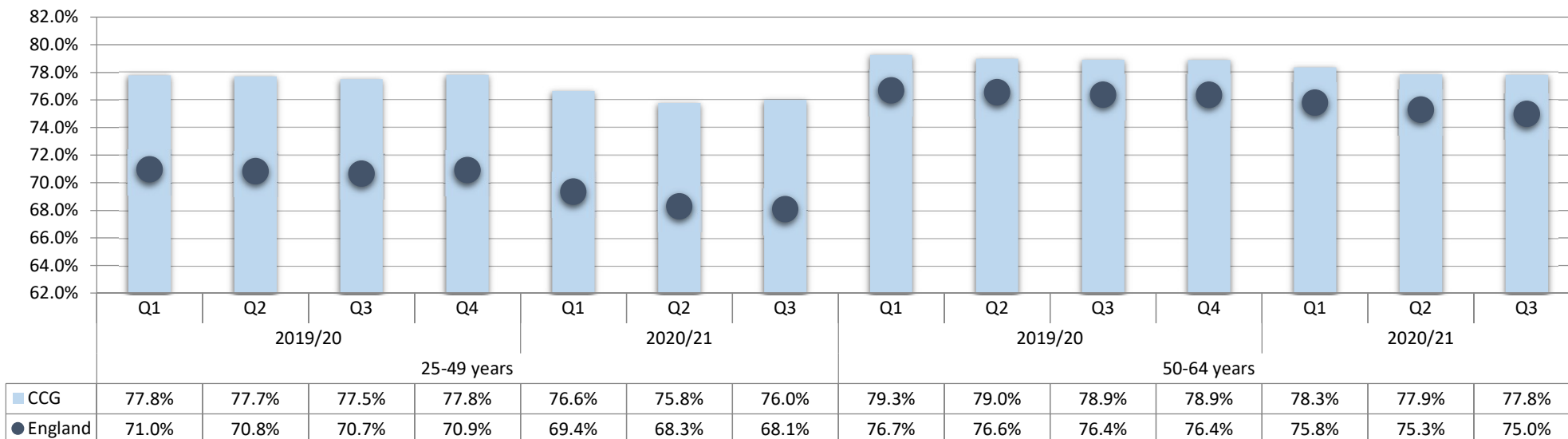


Uptake of Flu Vaccination (week 4)

This data return has now ceased and this is the final position for 2020/21

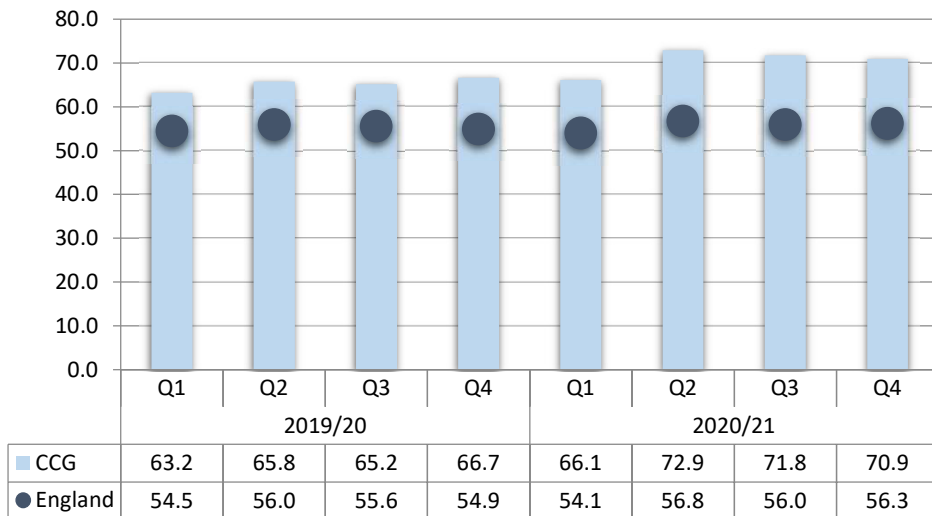


Cervical Screening Coverage (%) by age group

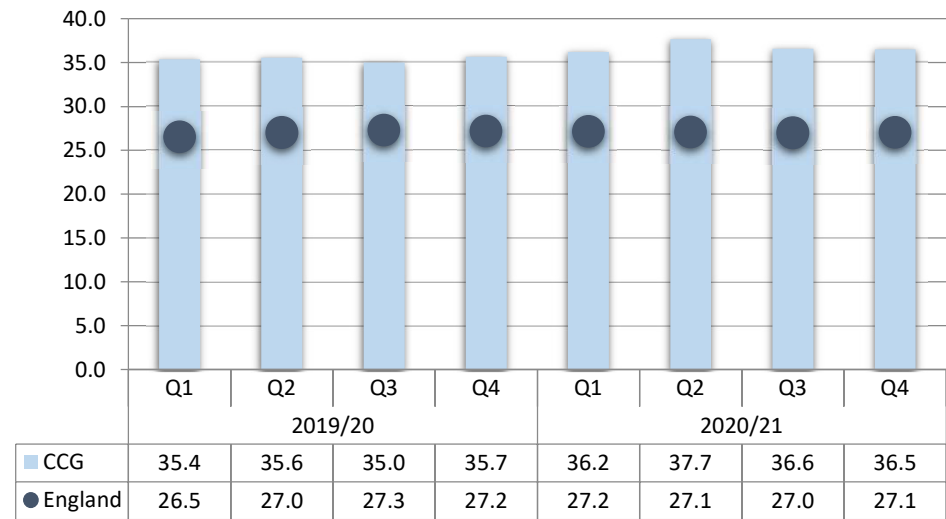


Workforce

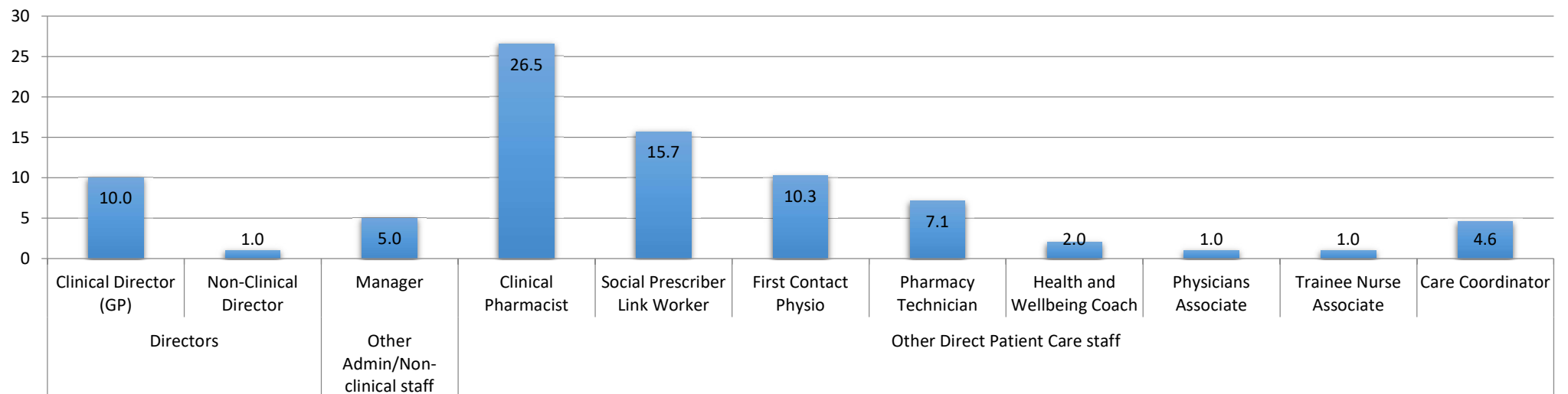
GP WTE per 100,000 registered population



Nurse WTE per 100,000 registered population

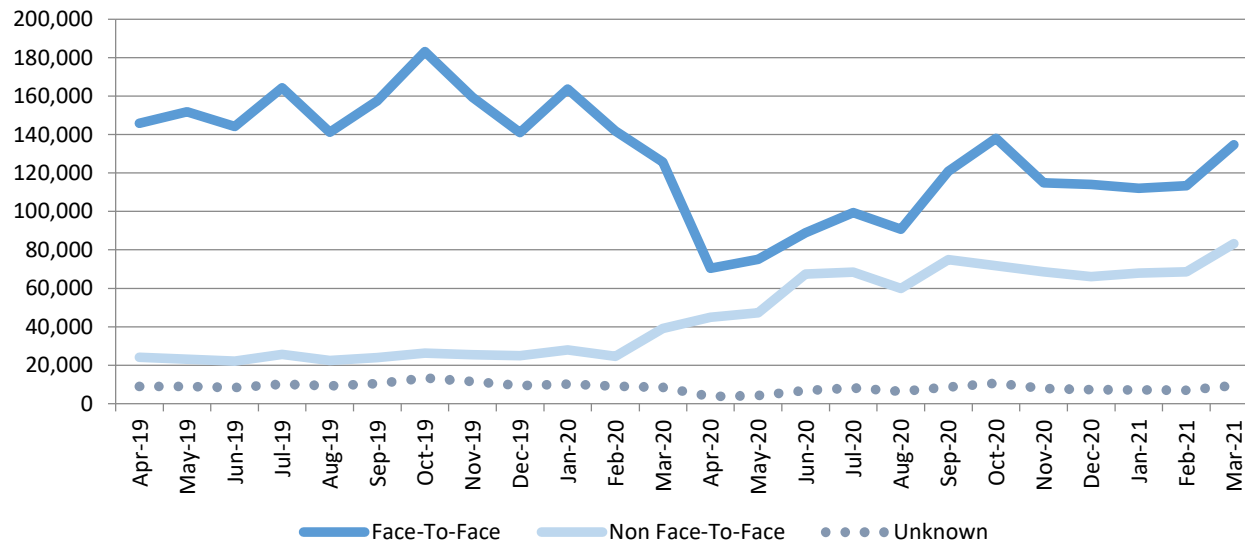


Current PCN Workforce - NYCCG (WTE)

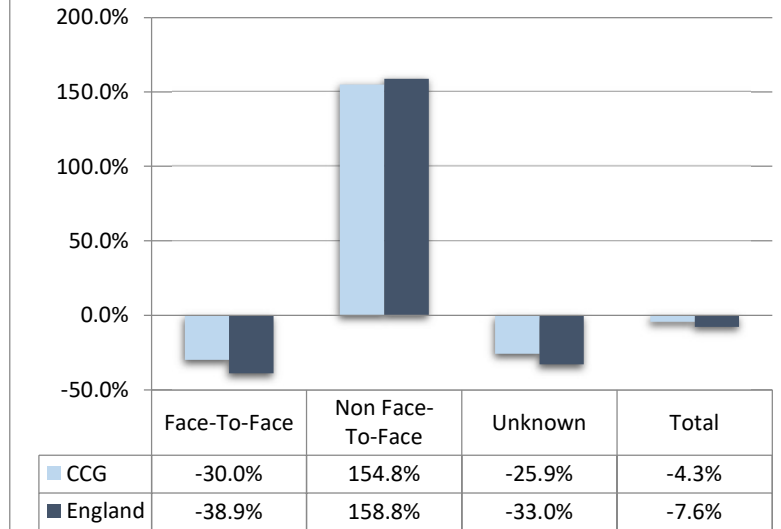


Primary Care Appointments & Digital Interactions

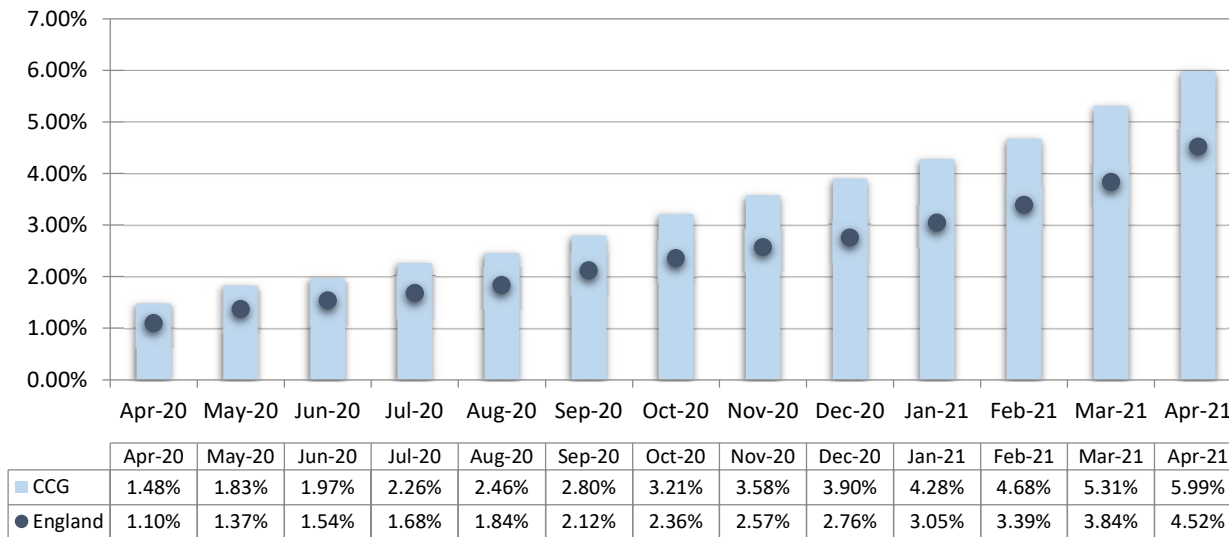
NYCCG Number of Primary Care Appointments by Type, Apr 19 - Mar 21



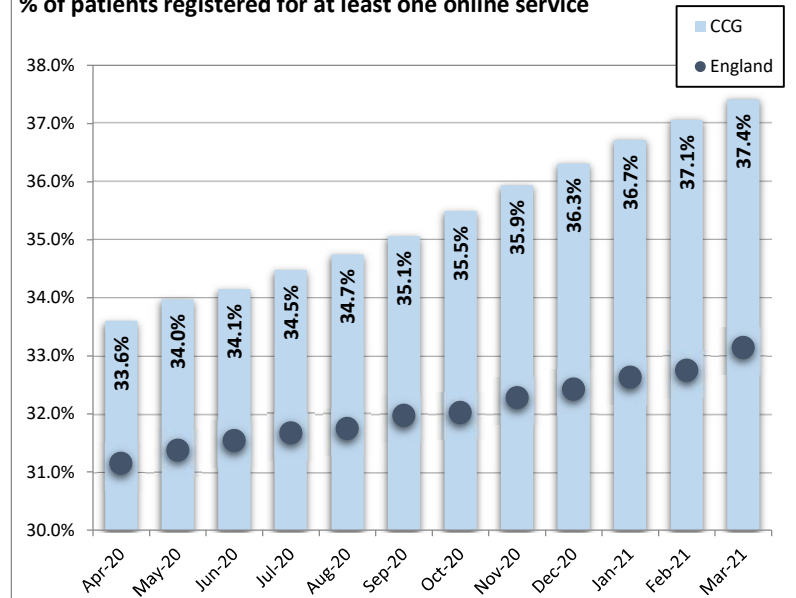
Appointment Type Year on Year Change, 19/20 v 20/21



NHS App Uptake (patients aged 13+)

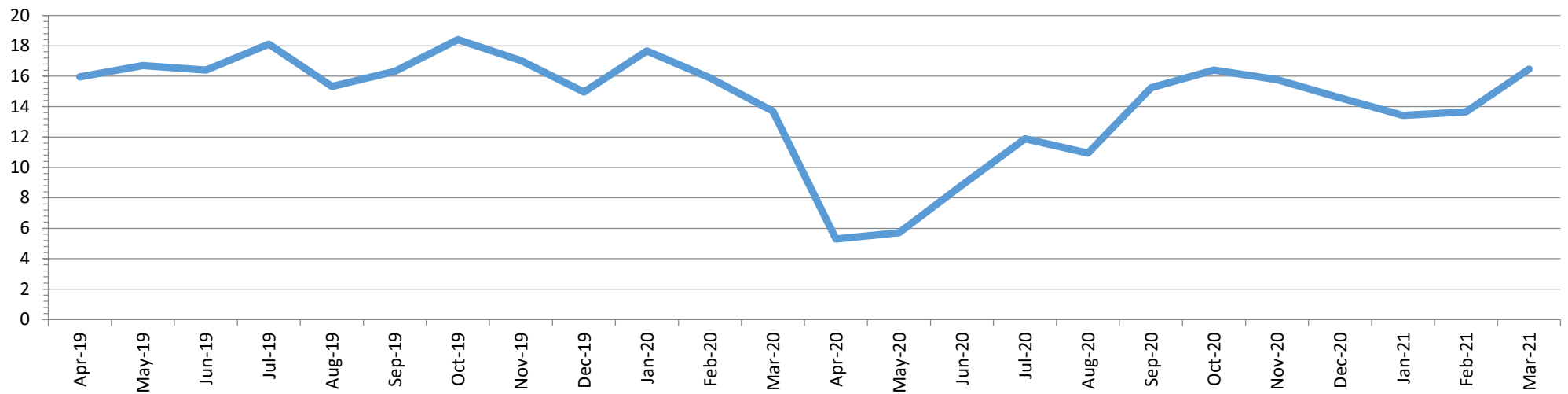


% of patients registered for at least one online service



GP Referrals *

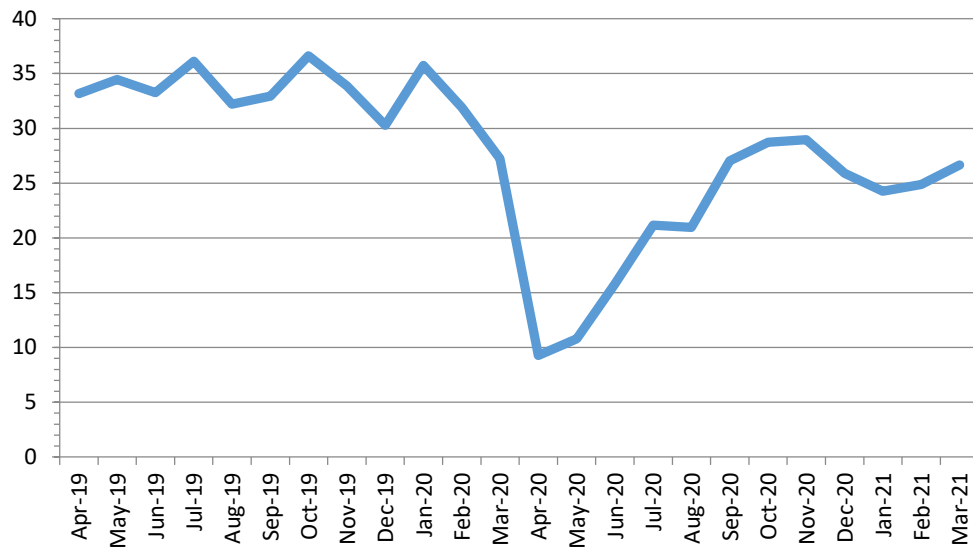
CCG GP Referrals*, rate per 1,000 weighted population by Month



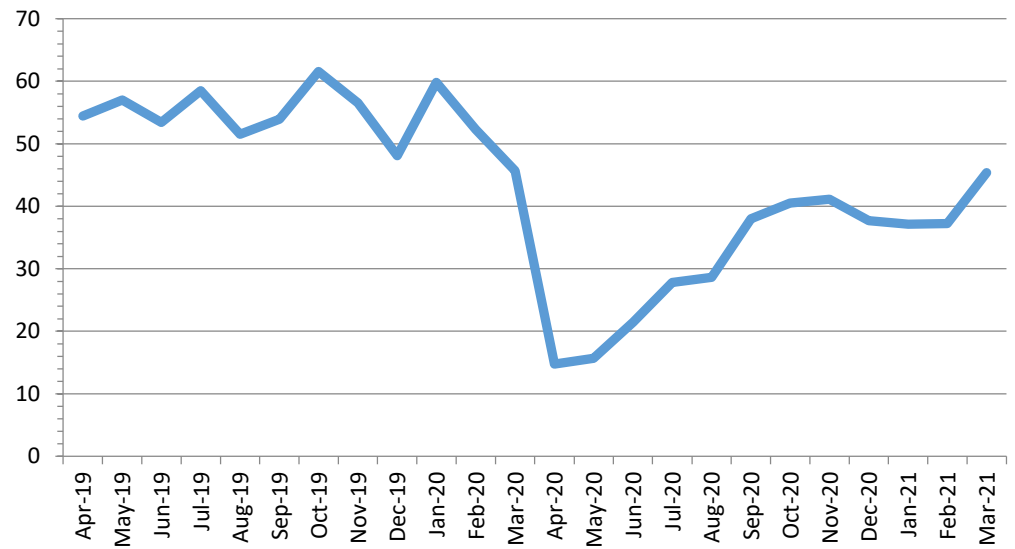
* GP Referrals - First outpatient appointment referred by a GP used as proxy

Outpatient Appointments

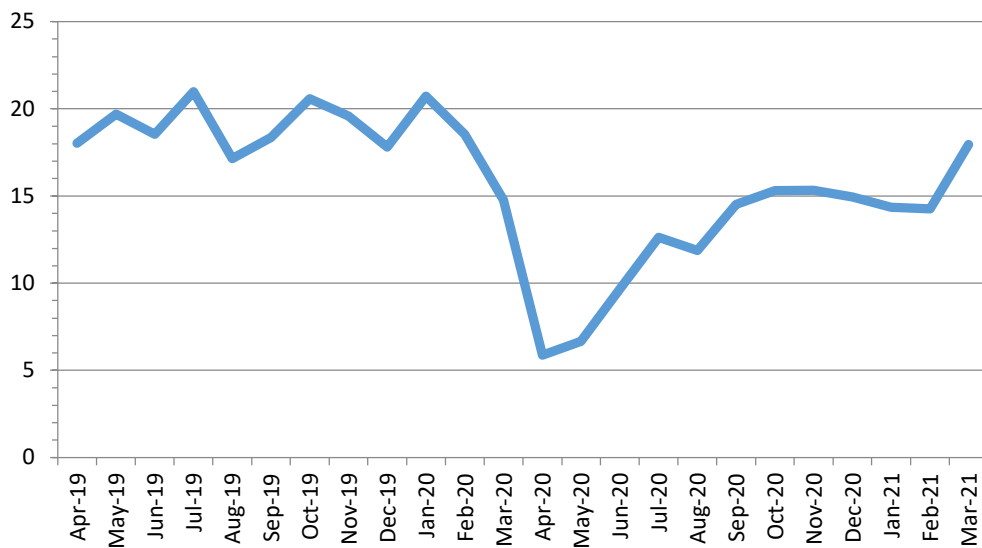
CCG OP First Appointments (excl NTF), rate per 1,000 weighted population by Month



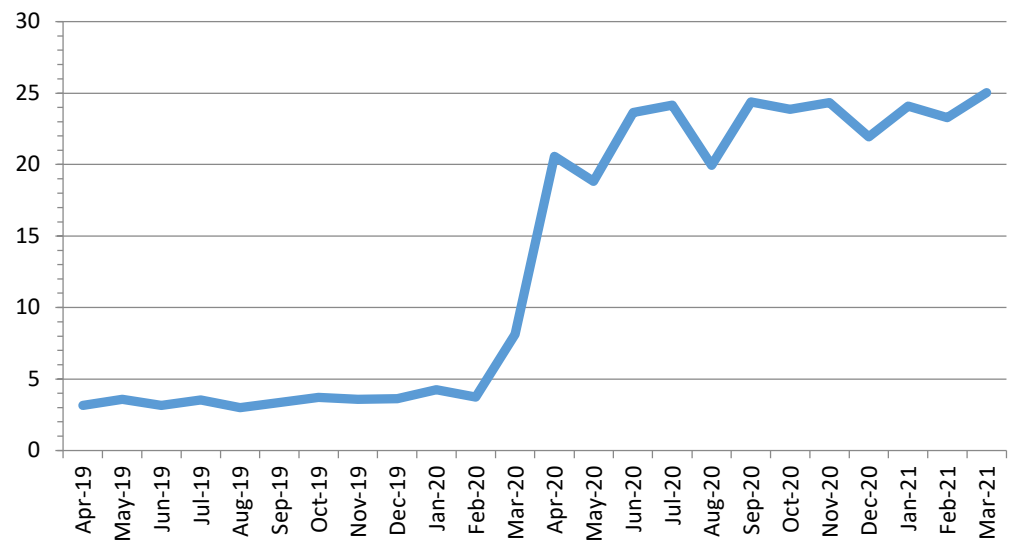
CCG OP Follow Up Appointments (excl NTF), rate per 1,000 weighted population by Month



CCG OP Procedure Appointments, rate per 1,000 weighted population by Month

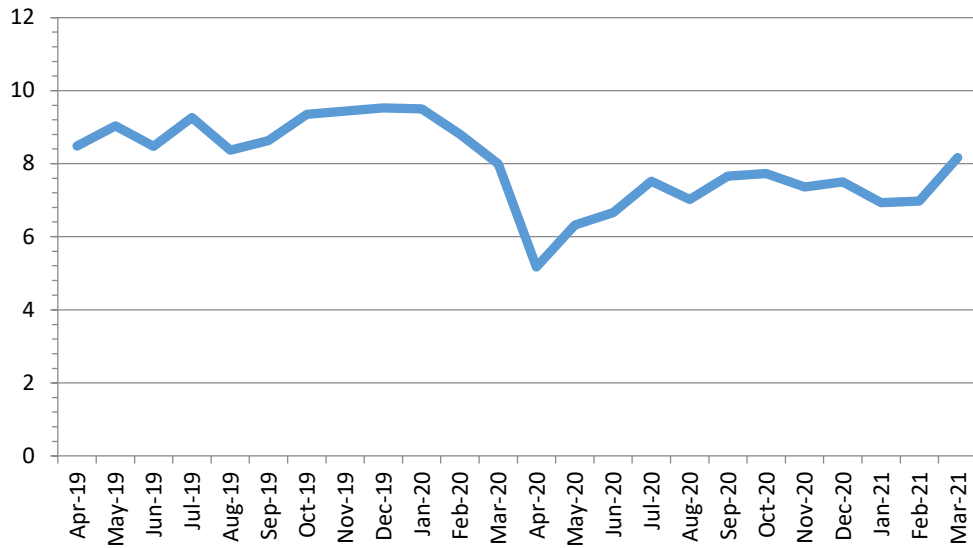


CCG OP Non Face-to-Face Appointments, rate per 1,000 weighted population by Month

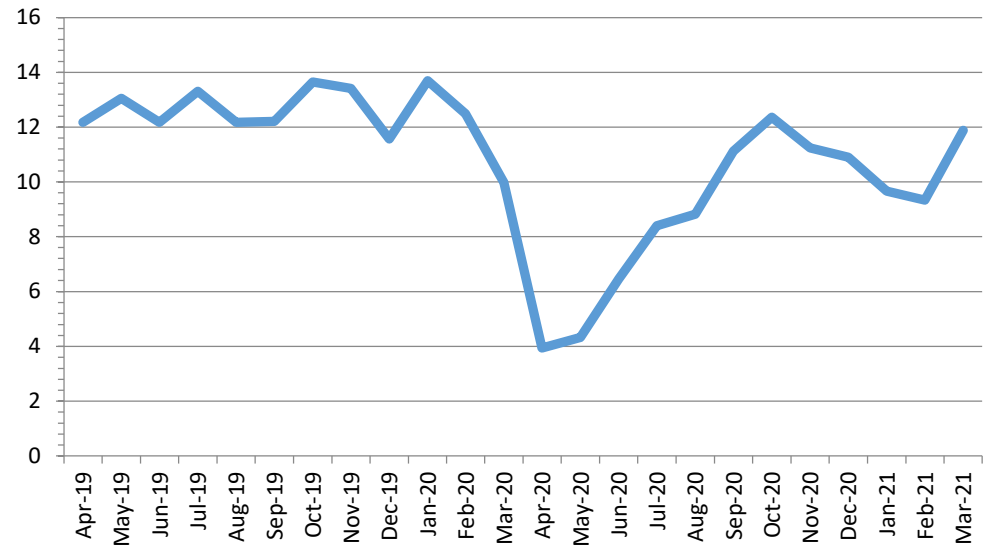


Inpatient Admissions

CCG Emergency Admissions, rate per 1,000 weighted population by



CCG Elective Admissions, rate per 1,000 weighted population by



Accident & Emergency Attendances

CCG A&E Attendances, rate per 1,000 weighted population by Month

