



# Integrated Quality Performance Report

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## Executive Summary

### Population

North Yorkshire CCG has a lower proportion of patients under the age of 20 than the national average, but a higher proportion of over 65s. Only 8 out of 51 GP Practices have a deprivation score higher than the national average (higher = more deprived). 19% of the CCG population are registered at these 8 practices.

### Disease Prevalence

QOF 2019/20 figures show that the most prevalent conditions in the CCG are Hypertension (16.8%), Depression (11.3%), Obesity (11.2%), Asthma (7.4%) and Diabetes (6.8%).

### Practice Ratings

98% of GP practices in North Yorkshire have a CQC rating of Outstanding or Good. The national figure is 95%.  
65% of GP practices in North Yorkshire have a GP Indicators rating of No or Low Variation. The national figure is 39%.  
The GP Indicators set represents a consolidated view of indicators developed by NHS England Primary Medical Services Assurance and Quality Improvement Team. The indicator set uses a methodology to score where practices have outlier data and therefore derives a category rating. The data should not be used in isolation but be part of a conversation between commissioners and providers.

### Patient Experience

Latest Friends & Family figures (February 2020) show that 93% of patients would recommend their GP service to a friend or member of their family. This is compared to a national figure of 90%. FFT data submissions were suspended due to the Covid pandemic and have not yet restarted for GP Practices.  
The results of the 2021 GP Survey have recently been published and show favourable responses for North Yorkshire CCG compared with national figures. 89.0% of patients reported that their experience at their GP Practice was either Very Good or Fairly Good which is a slight improvement on last year when the figure was 88.6%. This is compared with 83.0% nationally. The percentage of patients who felt they had enough support to help manage their condition/s has fallen from 82.2% to 80.0% this year. A reduction was also seen nationally from 77.5% to 74.0%.

### Health Checks

The latest figures for the CCG at Q4 in 2020/21 show that 19.0% of people with severe mental illness (SMI) received the complete list of physical health checks in the preceding 12 months. Early 2021/22 data is not available at time of writing.  
The proportion of people aged 14 or over on the learning disabilities register who have received a learning disability health check is now reported monthly. Data to May 2021 shows a cumulative position of 4.1%. The locally agreed target for 2021/22 Q1 is 16.5% so a higher performance in June is required to achieve this target.

### Immunisation and Screening

The latest quarterly childhood immunisation uptake figures for the CCG (Q4 2020/21) are all higher than national levels. The lowest rates are seen for the pre-school booster vaccine by 5 years of age where the uptake is 89.8%, compared with a national uptake of 85.1%.  
Latest Cervical Screening coverage figures for people aged 25-49 and 50-64 are 76.0% and 77.8% respectively. The coverage is higher than national figures for both age groups, but particularly higher in the younger age group.

## Executive Summary

### Workforce

North Yorkshire CCG has 70.9 GP WTEs for every 100,000 registered patients compared with a figure of 56.3 nationally. The CCG also has a higher number of Nurse WTEs per 100,000 registered patients with 36.5 compared with 27.1 nationally.

Through the Additional Role Reimbursement Scheme (ARRS) the PCNs have recruited the following WTEs: 10 Medical Clinical Directors, 1 Non-clinical Director, 5 Managers, 26.5 Clinical Pharmacists, 15.7 Social Prescribing Link Workers, 10.3 First Contact Physiotherapists, 7.1 Pharmacy Technicians, 2 Health and Wellbeing Coaches, 1 Physician Associate, 1 Trainee Nurse Associate and 4.6 Care Coordinators.

### Primary Care Appointments

April 2021 has seen an increase in GP appointments of 65.5% compared with April 2020. This is higher than the national increase of 57.5%. Face-To-Face appointments have increased by 68% and Non Face-To-Face appointments have increased by 55.4%. National levels have seen a much higher increase in Face-To-Face appointments and lower increase in Non Face-To-Face.

### Digital Interactions

Following the introduction of the Covid Vaccine status to the NHS App there has been a significant increase in the number of patients aged 13 and over who are registered for the NHS App. The May 2021 figure for the CCG has increased to 10.2%, almost double the uptake figure two months prior to that. The national uptake is 8.6%.

Latest figures show that 37.2% of CCG patients are registered for at least one online service. These services include access to coded information in records, appointment booking and ordering of repeat prescriptions. The CCG figure is higher than the national figure of 35.1%.

### Secondary Care Activity

The coronavirus pandemic has had a significant impact on secondary care activity. The first few months of 2020/21 saw a sharp drop in most services but this gradually increased as the year progressed. 2020/21 saw decreases in all areas except non face-to-face outpatient appointments, the opposite is being seen in the start of 2021/22. The year on year changes between 2020/21 and 2021/22 (Apr-May) are:

GP referrals	↑	177%
Outpatient Appointments		
First	↑	175%
Follow Ups	↑	167%
Procedures	↑	171%
Non Face-to-Face	↓	-1%

Inpatient Spells		
Emergency admissions	↑	49%
Elective admissions	↑	192%

A&E	↑	26%
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## CCG Population

### Current Population (Apr-21)

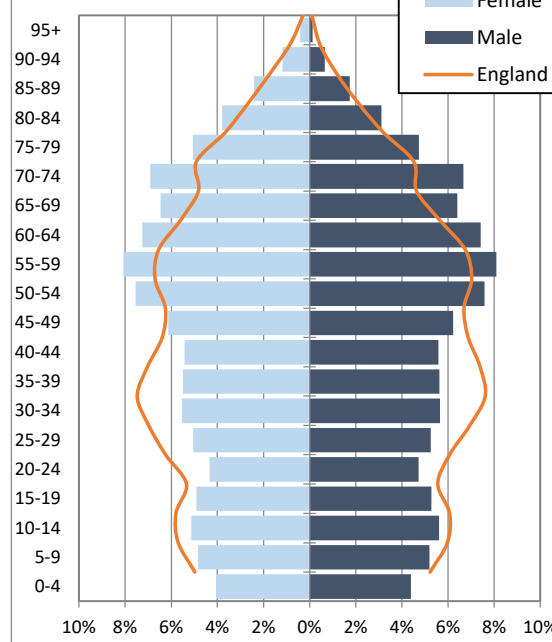
Number of Practices: 51  
Registered List Size: 433,215  
Weighted Population: 463,524

### Deprivation (IMD 2019)

Practices within each national quintile

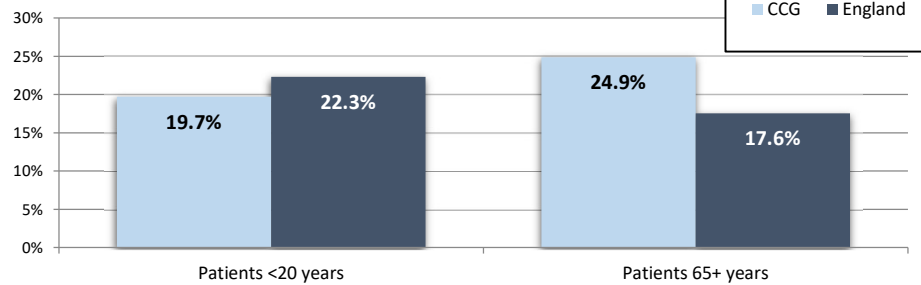
Quintile	No	%
1 (most deprived)	2	4%
2	4	8%
3	7	14%
4	11	22%
5 (least deprived)	27	53%

### Population by age group (%)

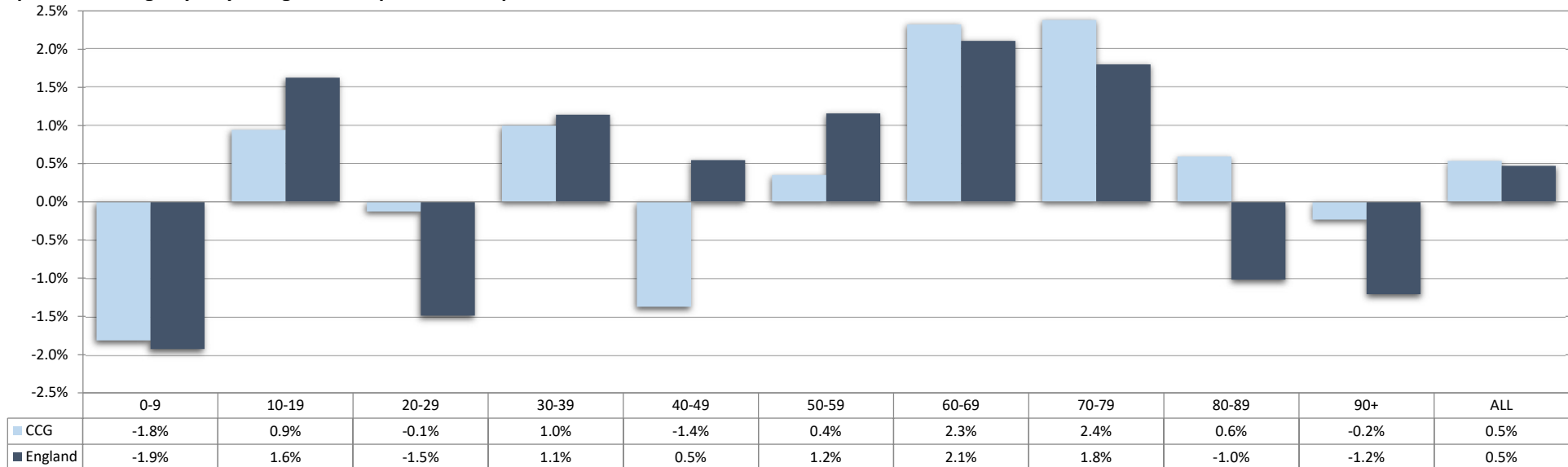


Age	Female	Male	Total
0-4	8,902	9,348	18,250
5-9	10,612	11,091	21,703
10-14	11,274	11,965	23,239
15-19	10,793	11,276	22,069
20-24	9,530	10,098	19,628
25-29	11,086	11,213	22,299
30-34	12,163	12,052	24,215
35-39	12,042	12,009	24,051
40-44	11,902	11,921	23,823
45-49	13,465	13,271	26,736
50-54	16,571	16,160	32,731
55-59	17,740	17,287	35,027
60-64	15,925	15,831	31,756
65-69	14,218	13,662	27,880
70-74	15,176	14,234	29,410
75-79	11,124	10,133	21,257
80-84	8,353	6,619	14,972
85-89	5,306	3,708	9,014
90-94	2,577	1,399	3,976
95+	907	272	1,179
<b>All Ages</b>	<b>219,666</b>	<b>213,549</b>	<b>433,215</b>

### % Patients aged <20 and 65+ years

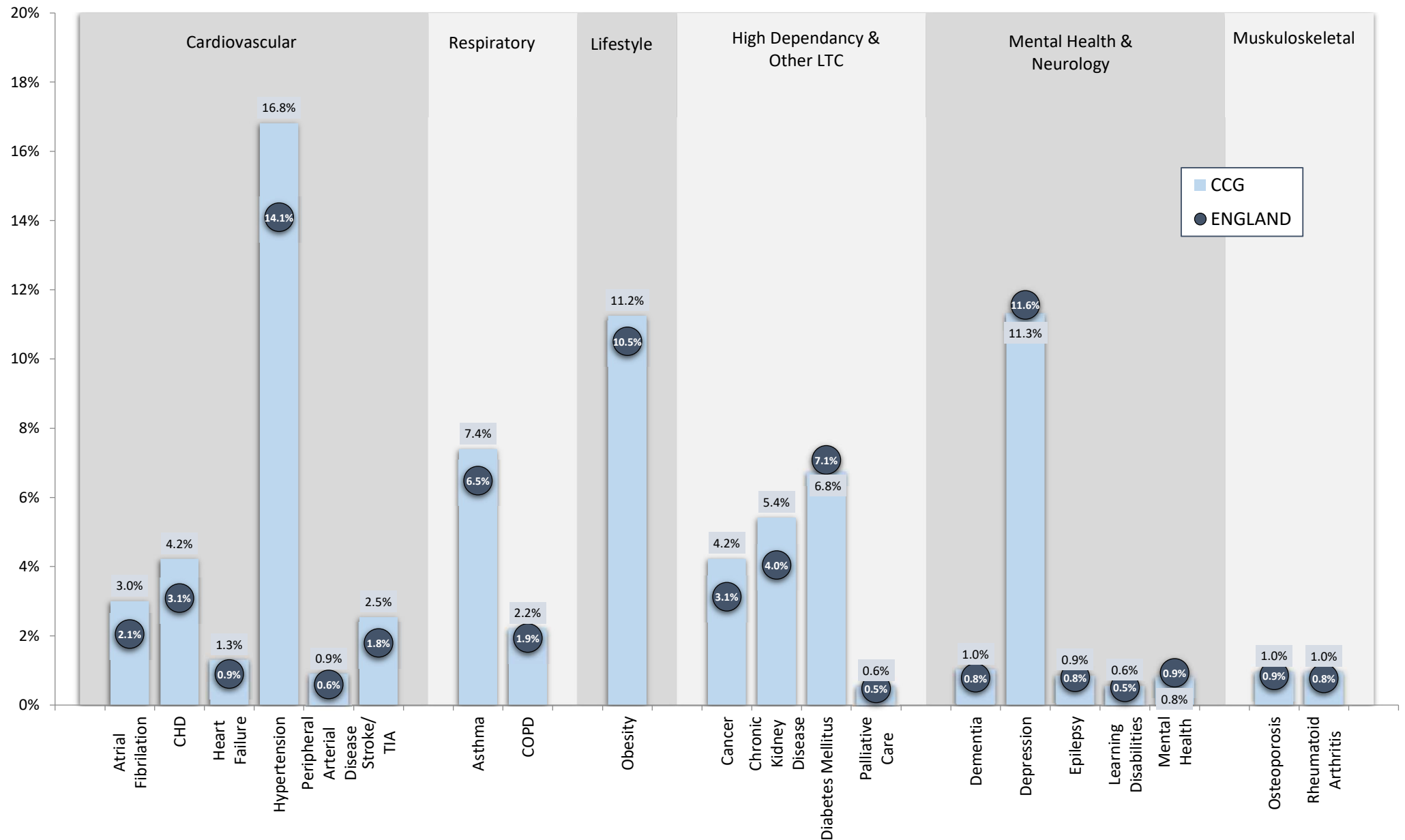


### Population Change by 10 year age band: April 2020 to April 2021



## Disease Prevalence

Annual QOF recorded prevalence rates by condition, 2019/20



## Practice Ratings

**CQC Practice Ratings** (Jul-21)

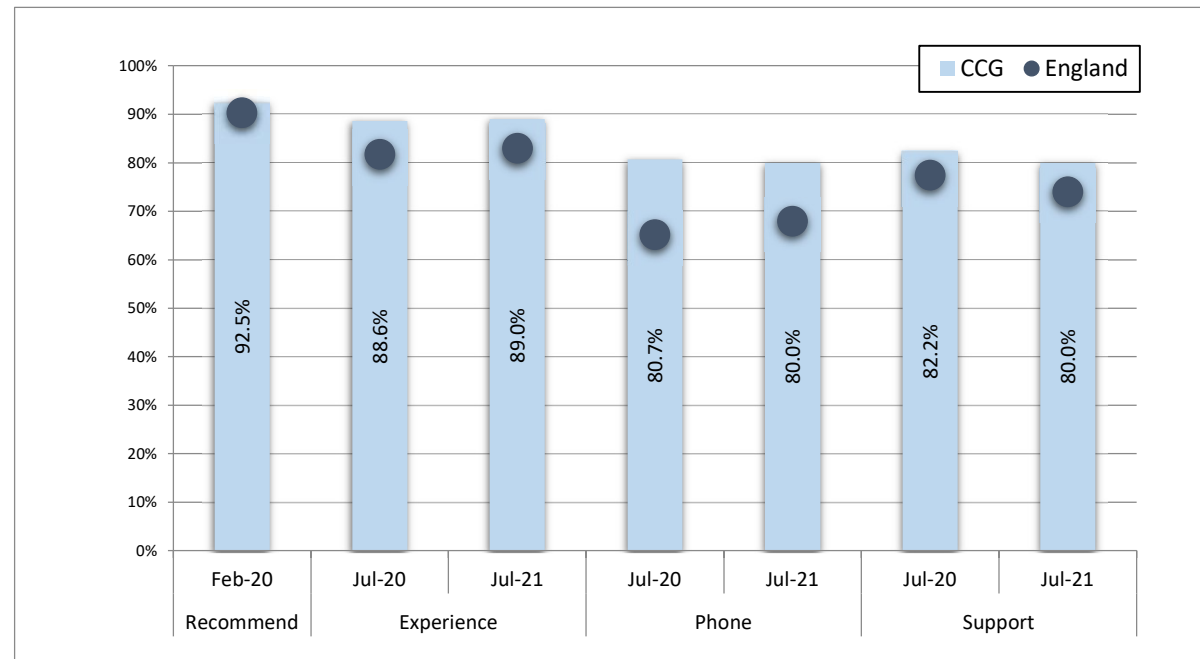
"Overall" Rating	No of practices	% of practices with each rating	
		CCG	England
Outstanding	5	10%	5%
Good	45	88%	90%
Requires improvement	1	2%	5%
Inadequate	0	0%	0%
Not rated	0	0%	0%

**GP Indicators Dashboard** (accessed July-21)

Rating	No of practices	% of practices with each rating	
		CCG	England
No variation	9	18%	4%
Low variation	24	47%	35%
Medium variation	9	18%	31%
High variation	9	18%	29%
Insufficient data	0	0%	0%

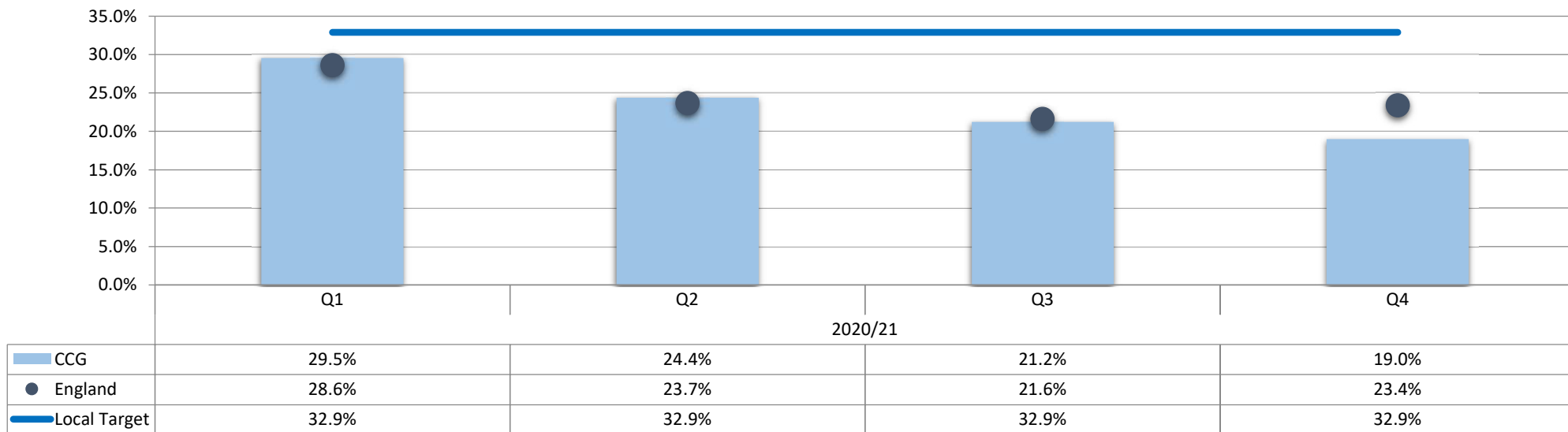
## Patient Experience

	CCG	England
<b>Friends and Family Test (Feb-20)</b>		
Would recommend the Practice	93%	90%
<b>GP Survey (Jul-21)</b>		
Overall good experience at GP Practice	89%	83%
Overall easy to get through to someone at GP practice on the phone	80%	68%
Enough support to help manage patient conditions	80%	74%

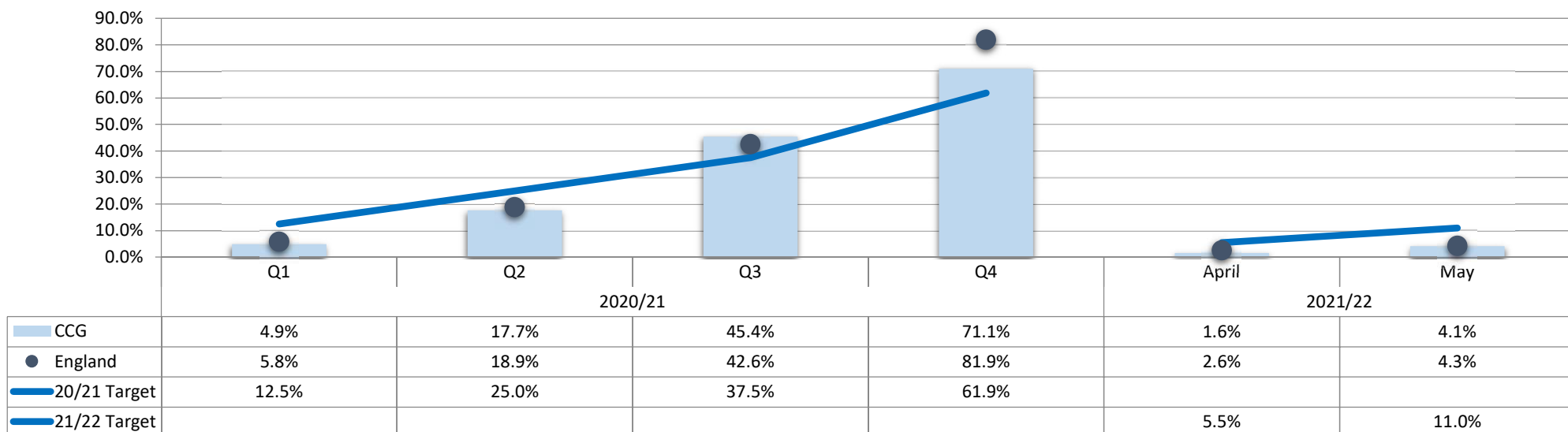


## Health Checks

### Physical health checks for people with severe mental illness (SMI)



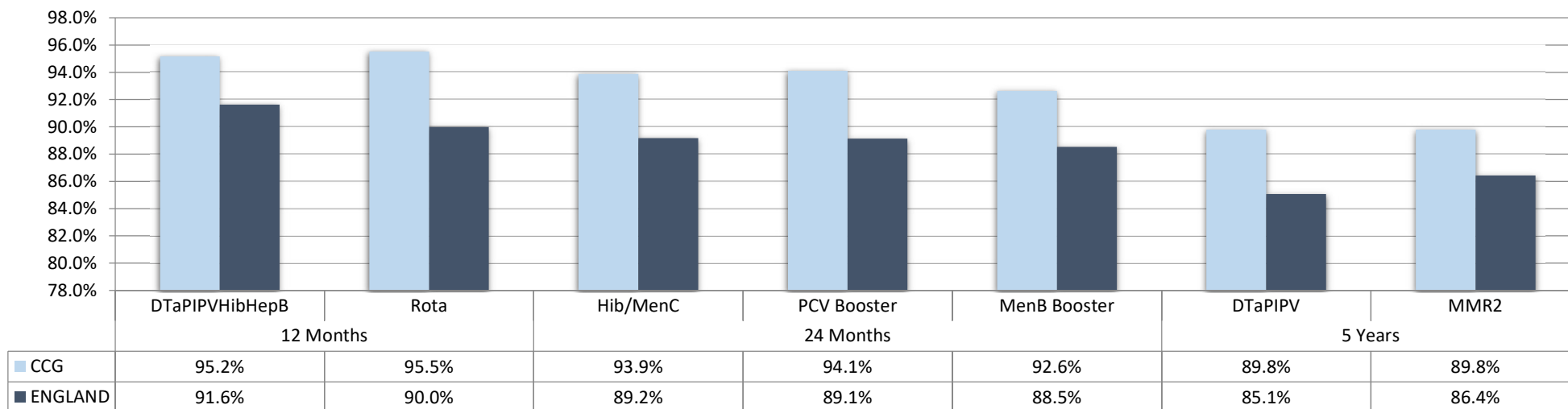
### Learning Disability Health Check Scheme (cumulative %)



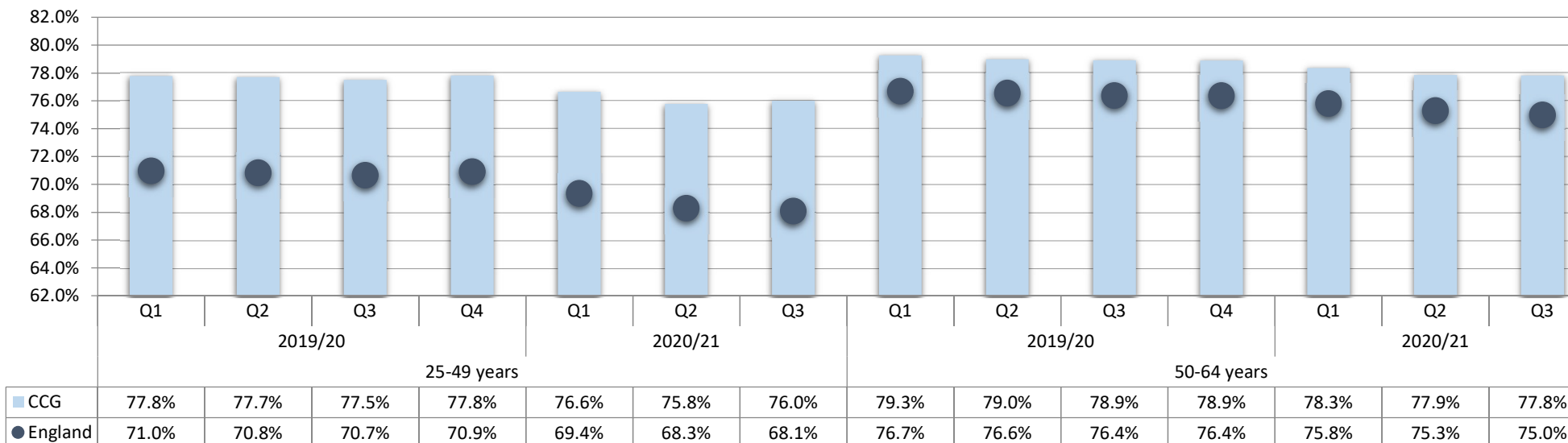


## Immunisation & Screening

### Uptake of Childhood Immunisations by age 1, 2 & 5 years 2020/21 Q4

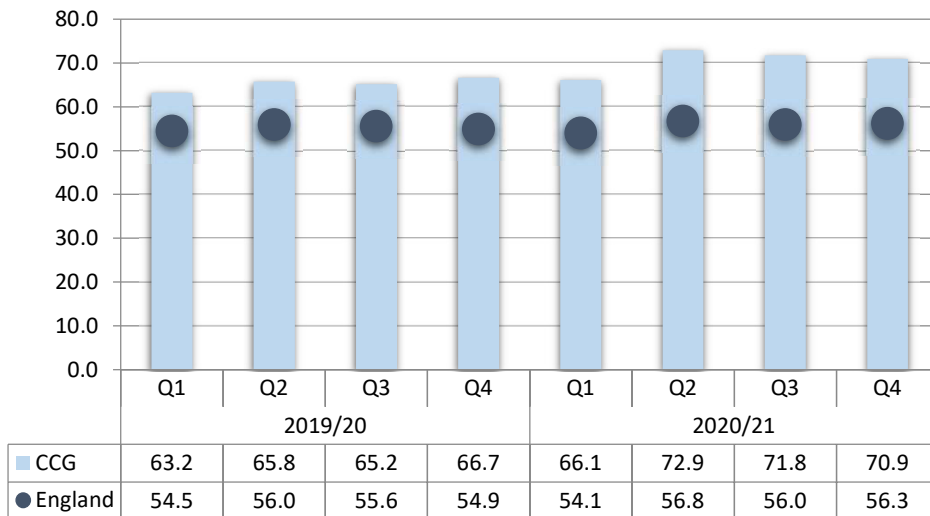


### Cervical Screening Coverage (%) by age group

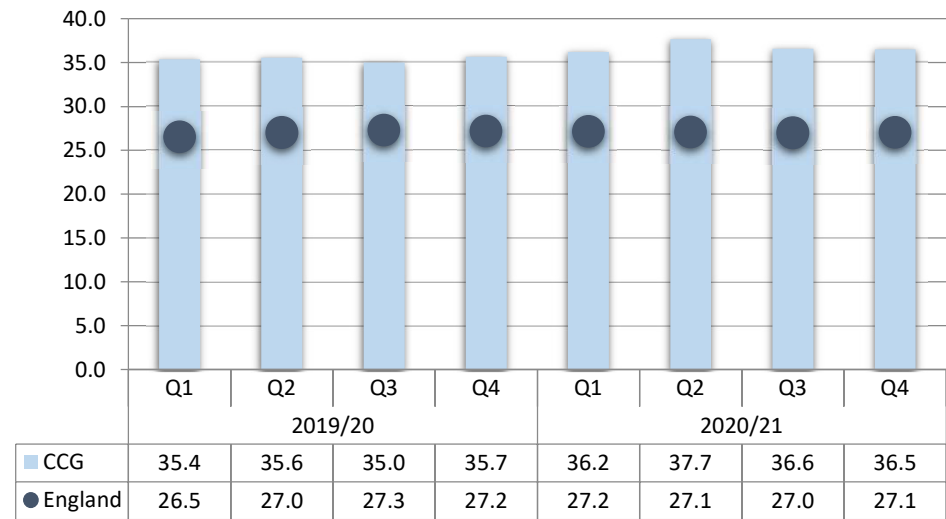


## Workforce

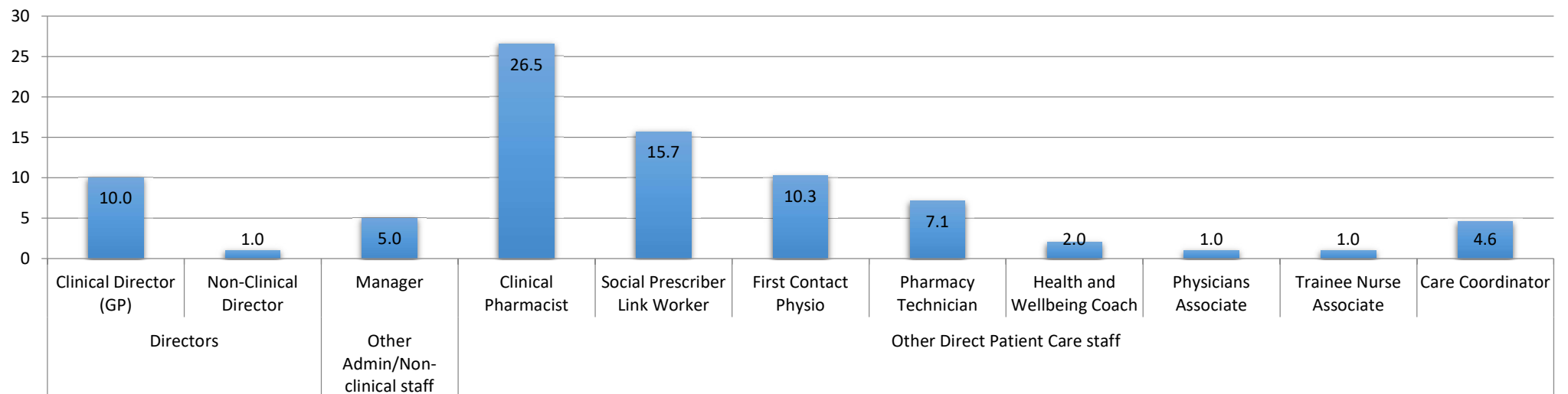
GP WTE per 100,000 registered population



Nurse WTE per 100,000 registered population

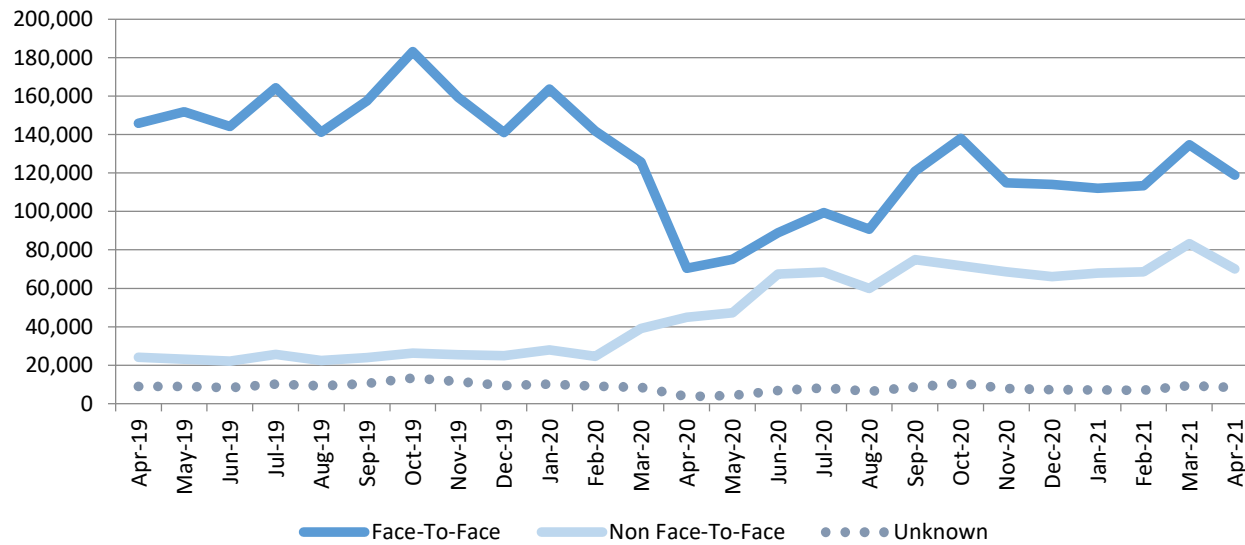


Current PCN Workforce - NYCCG (WTE)

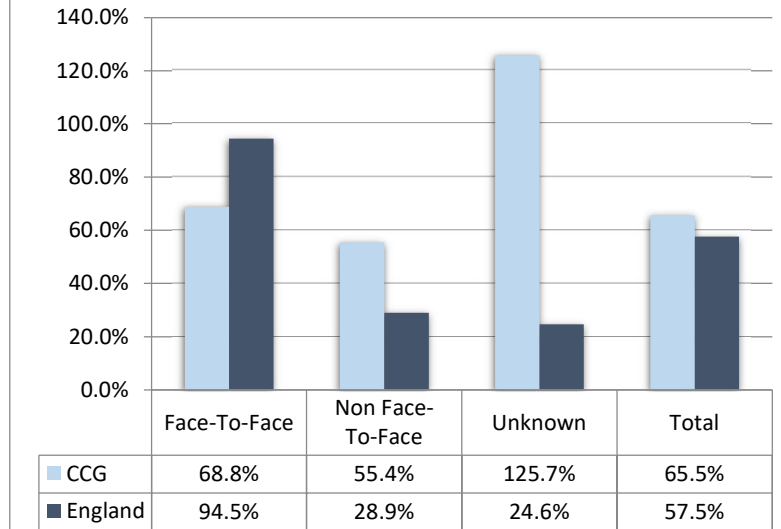


## Primary Care Appointments & Digital Interactions

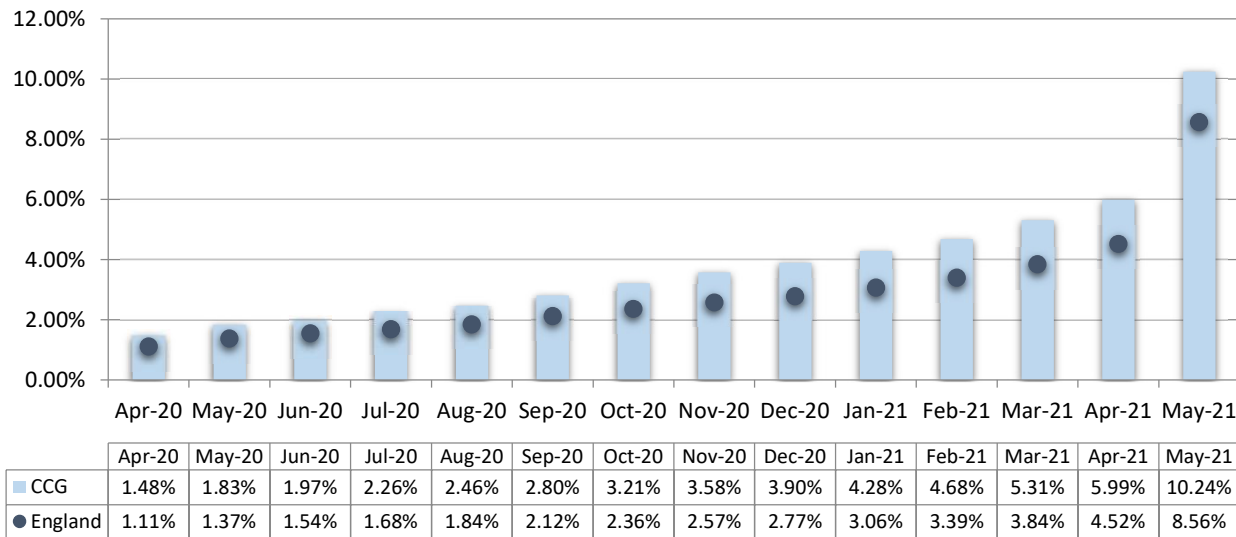
NYCCG Number of Primary Care Appointments by Type, Apr 19 - Apr 21



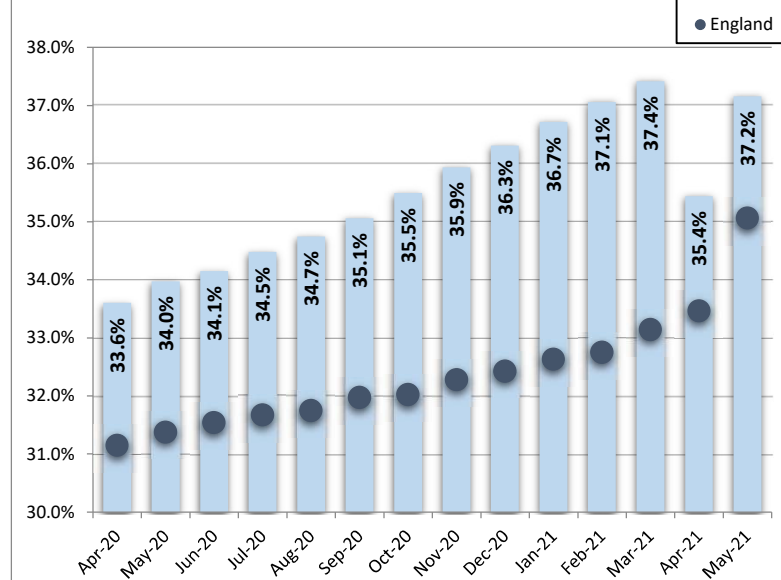
Appointment Type Year on Year Change, Apr 20/21 v 21/22



NHS App Uptake (patients aged 13+)

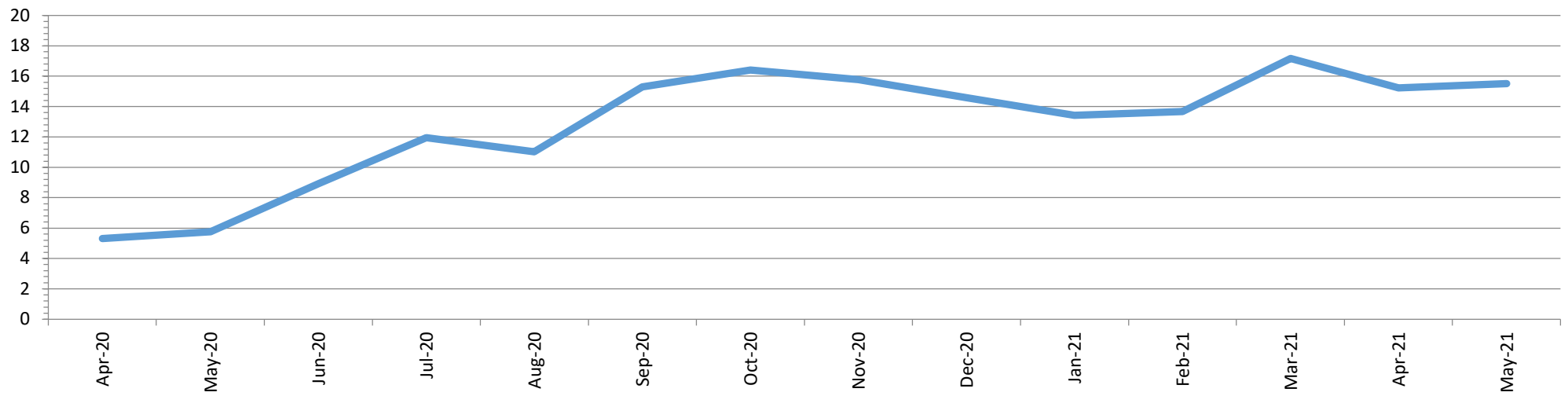


% of patients registered for at least one online service



## GP Referrals \*

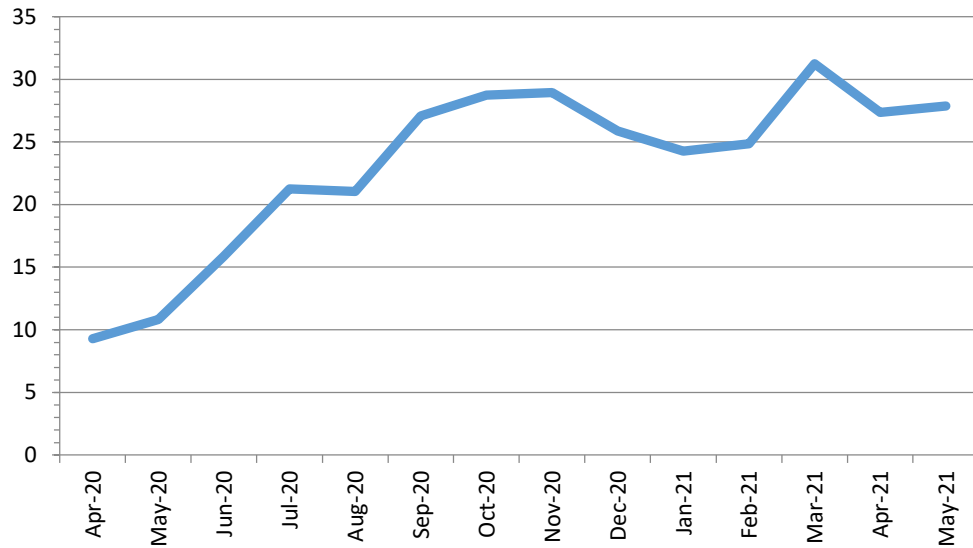
CCG GP Referrals\*, rate per 1,000 weighted population by Month



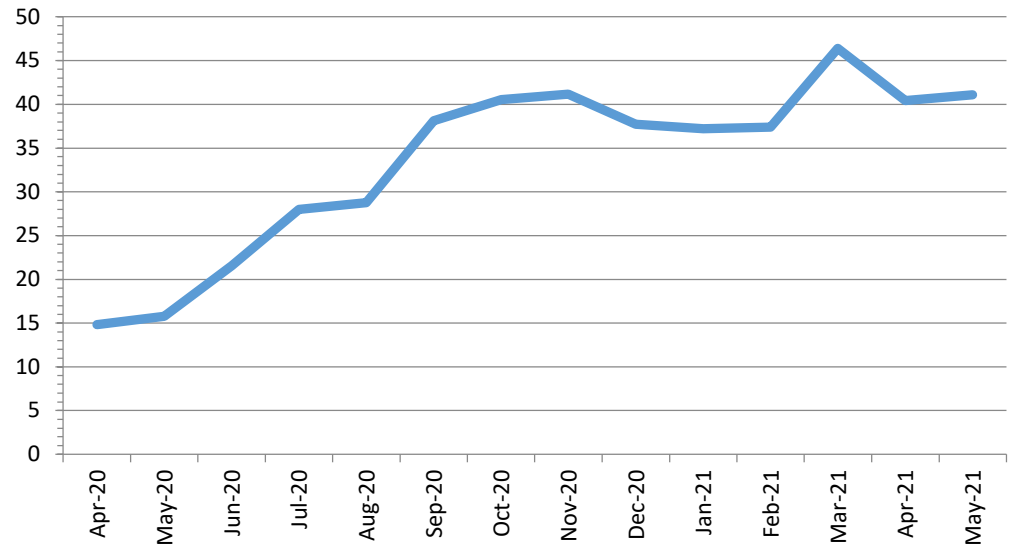
\* GP Referrals - First outpatient appointment referred by a GP used as proxy

## Outpatient Appointments

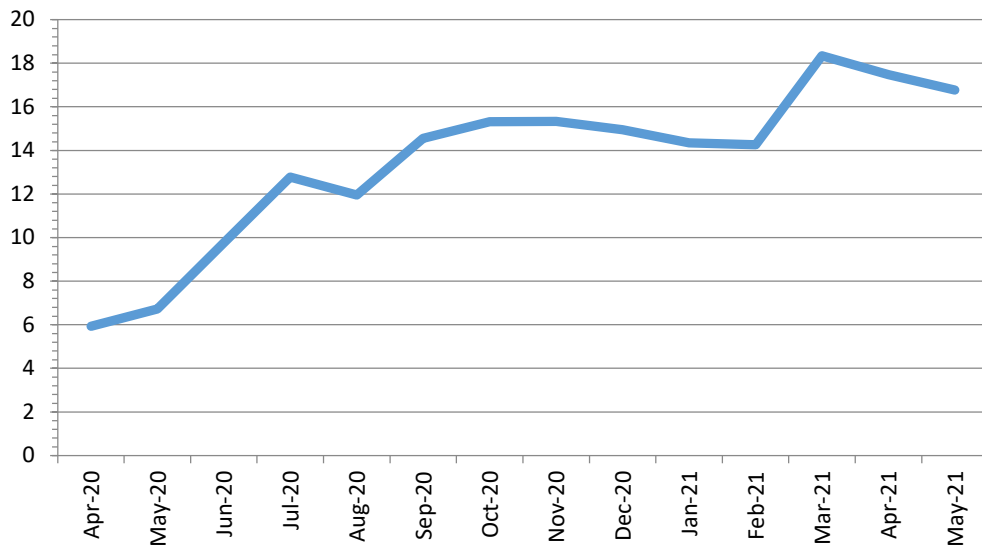
CCG OP First Appointments (excl NTF), rate per 1,000 weighted population by Month



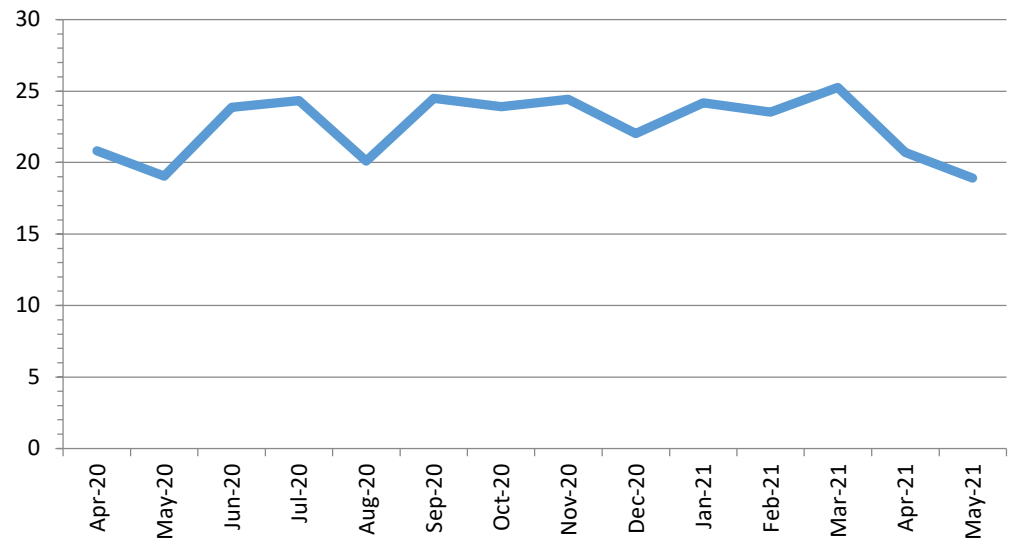
CCG OP Follow Up Appointments (excl NTF), rate per 1,000 weighted population by Month



CCG OP Procedure Appointments, rate per 1,000 weighted population by Month

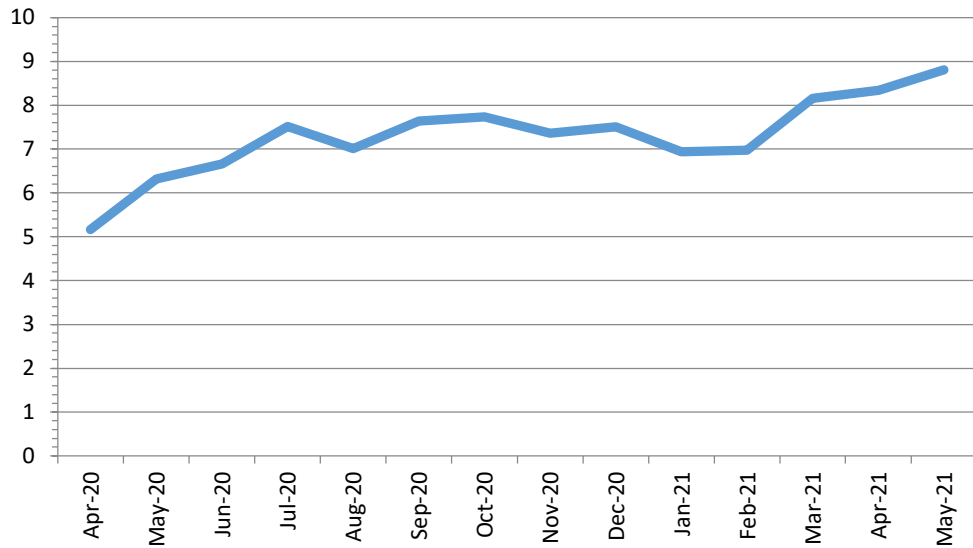


CCG OP Non Face-to-Face Appointments, rate per 1,000 weighted population by Month

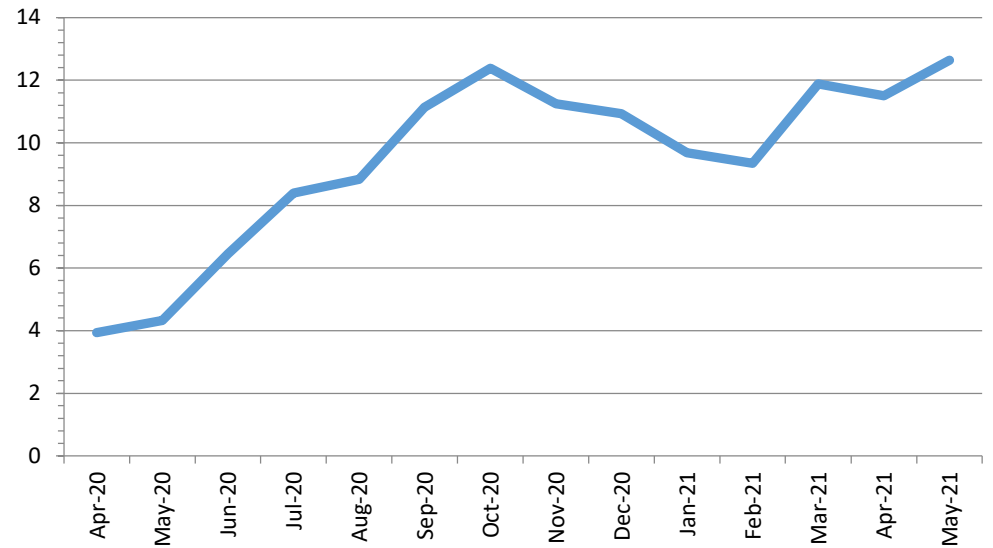


## Inpatient Admissions

CCG Emergency Admissions, rate per 1,000 weighted population by



CCG Elective Admissions, rate per 1,000 weighted population by



## Accident & Emergency Attendances

CCG A&E Attendances, rate per 1,000 weighted population by Month

